

FAQ eBANKING

CONNECTION	4
FIRST LOGIN ON MOBILE PHONE	5
FIRST CONNECTION ON COMPUTER / TABLET	7
CONNECTION ON MOBILE PHONE	12
CONNECTION ON COMPUTER / TABLET	14
LOGOUT ON MOBILE PHONE	17
LOGOUT ON COMPUTER / TABLET	
CHANGE THE PASSWORD (ONLY ON COMPUTER)	19
ADD A DEVICE TO AN ID	21
ADD AN ID TO A DEVICE THAT IS ALREADY LINKED	26
THE DASHBOARD ON COMPUTER	29
ADD A WIDGET	
DELETE A WIDGET	31
MOVE A WIDGET	32
RESET THE DASHBOARD	34
FINANCES GENERAL OVERWIEW	
CHOOSE TO DISPLAY A SPECIFIC PORTFOLIO ON COMPUTER	
CHOOSE TO DISPLAY A SPECIFIC PORTFOLIO ON COMPUTER CHOOSE AN ACTION ON COMPUTER	
	36
CHOOSE AN ACTION ON COMPUTER	36 37
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE	
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER	
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER VIEW A PORTFOLIO ON COMPUTER	
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER VIEW A PORTFOLIO ON COMPUTER VIEW PORTFOLIO POSITIONS ON COMPUTER	
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER VIEW A PORTFOLIO ON COMPUTER VIEW PORTFOLIO POSITIONS ON COMPUTER FILTER PORTFOLIO POSITIONS ON COMPUTER	
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER VIEW A PORTFOLIO ON COMPUTER VIEW PORTFOLIO POSITIONS ON COMPUTER FILTER PORTFOLIO POSITIONS ON COMPUTER PERFORM PORTFOLIO POSITIONS SEARCH ON COMPUTER	
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER VIEW A PORTFOLIO ON COMPUTER VIEW PORTFOLIO POSITIONS ON COMPUTER FILTER PORTFOLIO POSITIONS ON COMPUTER PERFORM PORTFOLIO POSITIONS SEARCH ON COMPUTER SHOW/HIDE GRAPHICS ON COMPUTER	
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE. CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER. VIEW A PORTFOLIO ON COMPUTER VIEW PORTFOLIO POSITIONS ON COMPUTER FILTER PORTFOLIO POSITIONS ON COMPUTER. PERFORM PORTFOLIO POSITIONS SEARCH ON COMPUTER. SHOW/HIDE GRAPHICS ON COMPUTER. FILTER ASSET ALLOCATIONS ON COMPUTER.	
CHOOSE AN ACTION ON COMPUTER	
CHOOSE AN ACTION ON COMPUTER	
CHOOSE AN ACTION ON COMPUTER VIEW A PORTFOLIO ON MOBILE PHONE. CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER. VIEW A PORTFOLIO ON COMPUTER VIEW PORTFOLIO POSITIONS ON COMPUTER. FILTER PORTFOLIO POSITIONS ON COMPUTER PERFORM PORTFOLIO POSITIONS SEARCH ON COMPUTER. SHOW/HIDE GRAPHICS ON COMPUTER FILTER ASSET ALLOCATIONS ON COMPUTER. SORT COLUMNS OF A PORTFOLIO'S TABLE ON THE COMPUTER DISPLAY THE DETAILS OF AN ALLOCATION ON COMPUTER. VIEW DETAILS OF TRANSACTIONS ON MOBILE PHONE.	

SOCIETE GENERALE Private Banking

ACCESS TO THE SYNTHETIC VIEW OF YOUR PORTFOLIO	50
PAYMENTS	53
MAKE A TRANSFER ON MOBILE PHONE	54
MAKE A TRANSFER ON COMPUTER / TABLET	57
ADD A BENEFICIARY ON MOBILE PHONE	62
ADD A BENEFICIARY ON COMPUTER / TABLET	64
DELETE A BENEFICIARY (ON COMPUTER / TABLET ONLY)	67
MAKE A TRANSFER BETWEEN YOUR ACCOUNTS ON MOBILE PHONE	69
MAKE A TRANSFER BETWEEN YOUR ACCOUNTS ON COMPUTER / TABLET	71
CANCEL A TRANSFER ON MOBILE PHONE	74
CANCEL A TRANSFER ON COMPUTER / TABLET	76
VIEW YOUR RECENT TRANSFERS	79
THE DIFFERENT STATUSES OF TRANSFERS	81
VIEW YOUR STANDING ORDERS	82
VIEW YOUR DIRECT DEBITS	84
CREATE A TRANSFER TEMPLATE	86
VIEW A TRANSFER TEMPLATE	89
MODIFY A TRANSFER TEMPLATE	91
DELETE A TRANSFER TEMPLATE	94
SERVICES	96
SEND A MESSAGE TO YOUR PRIVATE BANKER ON MOBILE PHONE	97
SEND A MESSAGE TO YOUR PRIVATE BANKER ON COMPUTER	98
SHARE YOUR SCREEN WITH YOUR PRIVATE BANKER	
DOWNLOAD DOCUMENTS ON COMPUTER/TABLET	104
DOWNLOAD DOCUMENTS ON MOBILE PHONE	
GENERATE YOUR LATEST PORTFOLIO STATEMENT ON COMPUTER	
GENERATE YOUR LATEST PORTFOLIO STATEMENT ON MOBILE PHONE	109
GENERATE BANK DETAILS (ONLY AVAILABLE ON COMPUTER)	110
CREATE A NOTIFICATION	112
ACTIVATE / DEACTIVATE A NOTIFICATION	115
REMOVE A NOTIFICATION	117
CHANGE THE PASSWORD (ONLY ON COMPUTER / TABLET)	119
CHANGE THE PASSWORD (ONLY ON COMPUTER / TABLET) CHANGE THE PIN CODE ON MOBILE PHONE	
	121
CHANGE THE PIN CODE ON MOBILE PHONE	



CHANGE THE REFERENCE CURRENCY ON MOBILE PHONE	128
CHANGE THE REFERENCE CURRENCY ON COMPUTER	129
DEFINE YOUR DEFAULT DEBIT ACCOUNT	131
DEFINE YOUR ACCOUNTS NAMES	134
CHANGE THE LANGUAGE ON MOBILE PHONE	136
CHANGE THE LANGUAGE ON COMPUTER / TABLET	137



CONNECTION

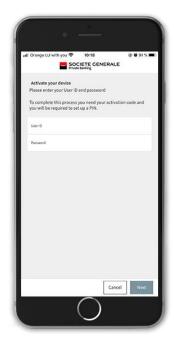


FIRST LOGIN ON MOBILE PHONE

Download the "eBanking SG Luxembourg" application, available on Apple Store and Google Play.



Fill in the following fields : - User ID (sent by post) - First login password (sent by e-mail)

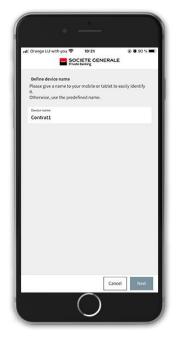




Fill in the activation code (sent by post) and press "ок".



Choose a name for your device and press "Next".







Set a 6-digit PIN code and press "OK".



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 Please confirm your PIN code

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Confirm your 6-digit PIN code and press "OK".

Depending on your mobile phone, you can also opt for fingerprint or facial recognition. If you prefer recognition by PIN code only, press "No".











FIRST CONNECTION ON COMPUTER / TABLET

Log on to https://ebanking.privatebanking.societegenerale.lu/ and fill in the fields with your User ID (sent by post) and your first login password (sent by e-mail).

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Change your password; it must consist of 8 to 15 characters including at least one number, one upper and one lower case letter. Special characters and accents are not accepted. Confirm it, and click "Next".

	to the eBanking. For security reasons, we invit alphanumeric characters, including at least or cccents are not accepted.		SEE THE WORL	D DIFFERENTI GENERALE PR	Y IVATE BANKING		
New password	New password			SOCIETE GENERALE Private Banking			
Confirm password	Confirm password	Cancel Next			the eBankling. For security reasons, we invite you phanumeric characters, including at least one upp ents are not accepted.		
				New password	New parameter		
				Confirm password	Confirm password		
					nip Contact us Data policy and cookies policy Copyright © Societe Generale 2020	Cancel Next	

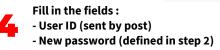


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To finalize the activation of your eBanking account, we invite you to download the "eBanking SG Luxembourg" application available on Apple Store and Google Play. You can also find the application by scanning the QR code. Open the application on your device and click on "Login".

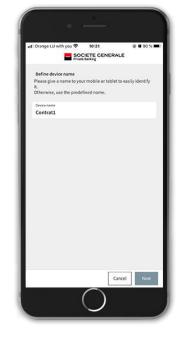
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UserID				
Passwor	đ			
			Cancel	Next









Fill in the activation code (sent by e-mail) and press "OK".





Allow the receipt of notifications. Refusal will prevent receipt of the login code required for each connection.







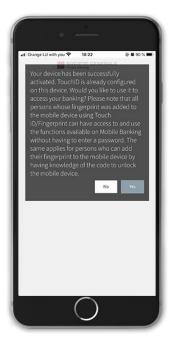
Confirm your 6-digit PIN code and press "OK".







Depending on your mobile phone, you can also opt for fingerprint or facial recognition. If you prefer recognition by PIN code only, press cancel.



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Your eBanking account is active, press "OK".



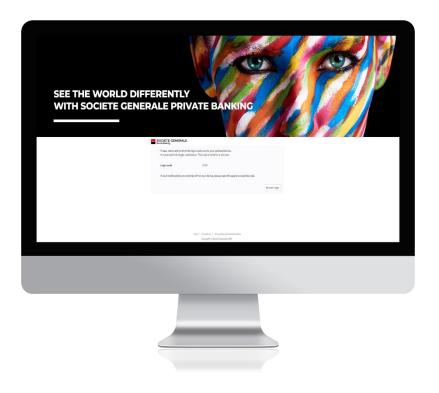
A connection code is generated on the mobile application.







Check on your computer / tablet that the codes are identical and confirm the access via your mobile.





MOBILE CONNECTION

Open the "eBanking SG Luxembourg" application on your mobile phone and press "Connect".



If you have more than one User ID linked to your mobile, select the one you want to view and press "Next".

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If you have set up facial or fingerprint recognition, place your finger on the fingerprint sensor or your face on camera to confirm the connection to your space. Otherwise, please enter your PIN code and confirm by pressing "OK".







You are now connected to your personal eBanking.





A welcome message appears, inviting you to read and accept the "General Terms and Conditions" and the "Private eBanking Specific Terms and Conditions". Click on "Next" to access your personal area.



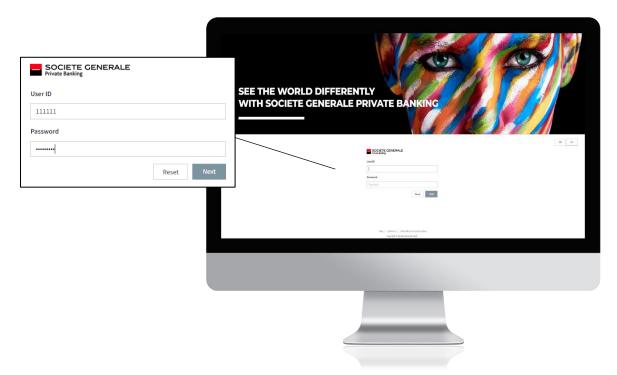
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LU 70203377	
10.68%	-21,268,258.29 EUR
BP1003462	1,463.49 EUR
LU 70194318	
-30,43%	1,463.49 EUR
BP1005552	19,909,155.80 EUR
LU 70194301	
-8.39%	19,909,155.80 EUR
BP1006641	2,646.36 EUR
LU 70119623	
32.08%	2,646.36 EUR
BP1007961	-21,038,220.00 EUR
LU 70245065	
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All information displayed to	wijectie Quidenica



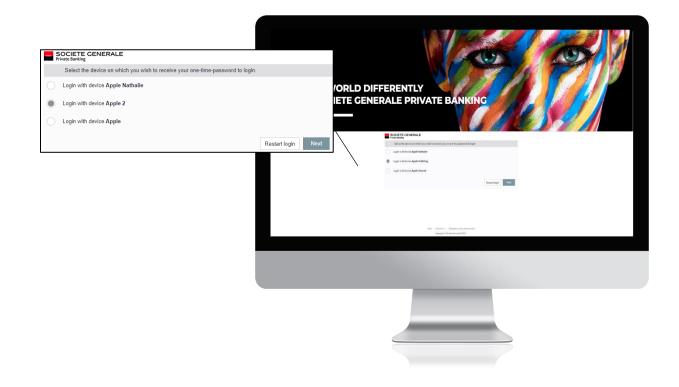
COMPUTER / TABLET CONNECTION



Login to https://ebanking.privatebanking.societegenerale.lu/ and fill in the fields with your User ID and password, then click "Next".



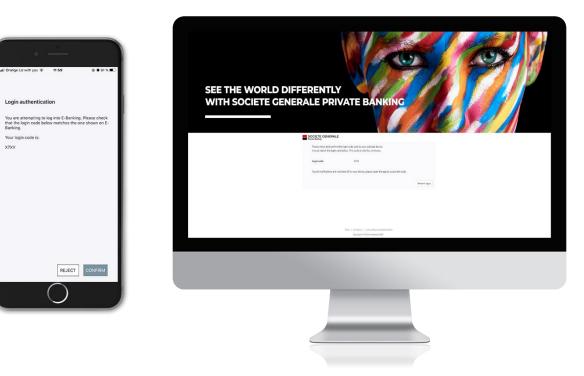
If more than one device is linked to your User ID, select the one you wish to connect to. If you only have one device, go directly to step 2.2.







If you only have one device linked, simply check that the connection codes are the same and then press "Confirm" on your mobile.

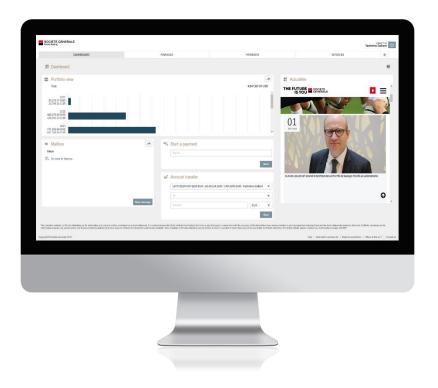


A welcome message appears, inviting you to read and accept the "General Terms and Conditions" and the "Private eBanking Specific Terms and Conditions". Click on "Next" to access your personal eBanking.

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You are now connected to your personal eBanking.





MOBILE PHONE LOGOUT

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Press the menu \equiv at the top right.

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BP1003462	1,463.49 EUR
LU 70194318)
30.43%	1,463.49 EUR
BP1005552	19,909,155.80 EUR
LU 70194301	,
8.39%	19,909,155.80 EUR
BP1006641	2,646.36 EUR
LU 70119623	>
-32.08%	2,646.36 EUR
BP1007961	-21,038,220.00 EUR
LU 70245065	,
(0.55%)	-21,038,220.00 EUR
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- 2

Press the "LOGOUT" tab.



"Close" to return to the application's home screen.

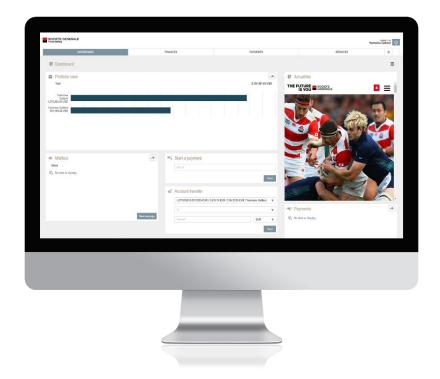
A logoff confirmation message appears. Press





COMPUTER / TABLET LOGOUT

In your personal eBanking, click on the button 🔱 at the top right of your screen.



A logoff confirmation message appears.





CHANGE THE PASSWORD (ONLY ON COMPUTER)

Go to the "Services" tab and select "Access options" under the "Settings" menu.



Click on "Change password", fill in the various free fields and click on "Change".

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	Old password	Old password					Charge		
	New password								
	New password	New password							
	Confirm new password	Confirm new password							
()	How do I select a secure passwo	ord?							
	Your password must contain 8 to and one lowercase letter. Specia	15 alphanumeric characters, including at least one uppercas Il characters and accents are not accepted.	se letter						
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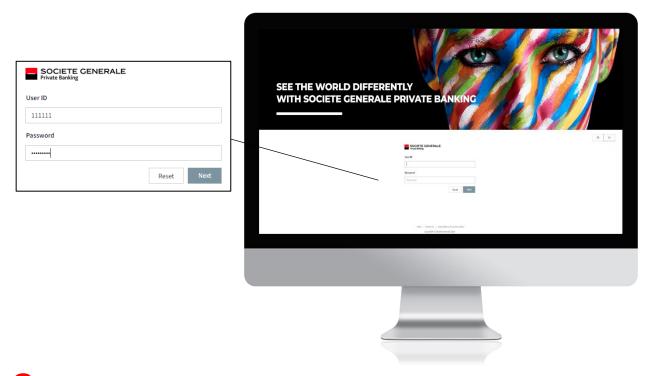
A confirmation message appears, click "OK".





ADD A DEVICE TO A USER ID

Connect to your personal eBanking via a computer (see page 12).

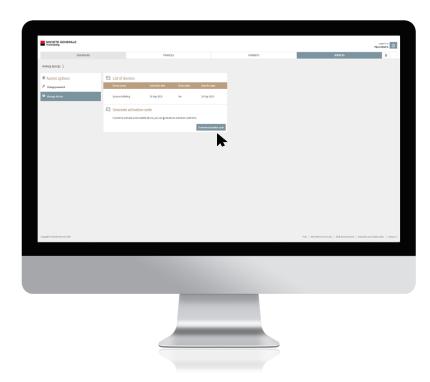


Go to the "Services" tab and select "Manage devices" under the "Preferences" menu.

	SOCIETE GENERALE					Ve	streine Gal
ommunicating with your bank	DASIIDAARD	FINANCES		RYMENTS		SERVICES	
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Access options				1 11 11 11 11 11 11			
Preferences							
•							
Block access							



Click on the "Generate activation code" button. Please note that you can register a maximum of 3 devices.



An activation code is generated and sent to the mobile phone you used to log in to your Private eBanking account.







The code sent to your mobile is valid for 5 minutes.



6

Take the device you wish to link to your User ID and open the "eBanking SG Luxembourg" application that you have downloaded beforehand.

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	💄 Login	
	Contact us	

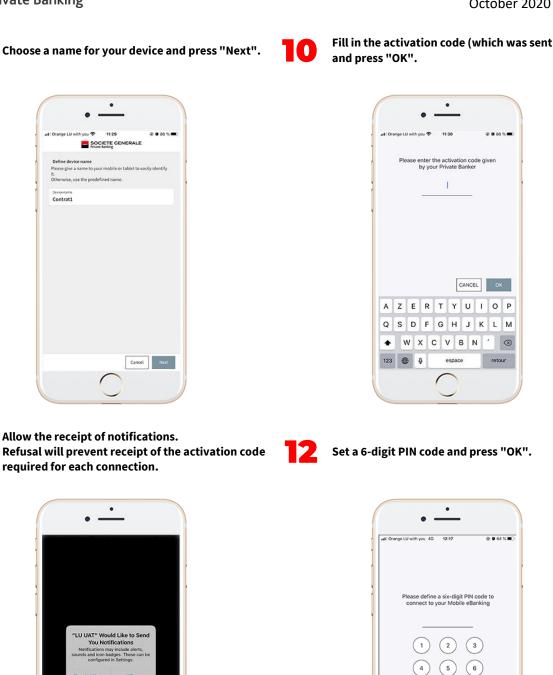


If you wish to replace the device currently linked to your User ID with this new device, tick "Replace an existing connected device", otherwise press "Next".

•
•
SOCIETE CENERALE
Replace device Would you like to replace an existing bound device with this new device. Please note, you will not be able to use this device for login anymore.
Replace existing bound device
Cancel Next

Fill in the fields with the User ID and password you wish to link to the new device.

	• —	
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	SOCIETE CEN	ERALE
Activate you	ur device your User ID and passwor	
To complete	this process you need you equired to set up a PIN.	
User ID		
Password		
		Cancel Next
	\cap	





Don't Allow

Allow

Fill in the activation code (which was sent in step 5)

(7) (8) 9

0

CANCEL



5 You will receive an activation confirmation message on your computer. Click "OK" to finish.





ADD A USER ID TO A DEVICE THAT IS ALREADY LINKED

Go to the menu \equiv at the top right.

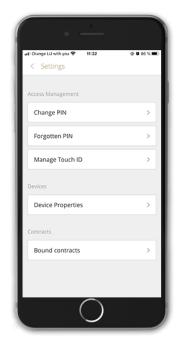


2 Then select "Settings".

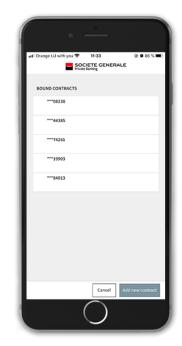




Select "Bound contracts".



Select "add new contract" at the bottom right. You cannot have more than 10 contracts.





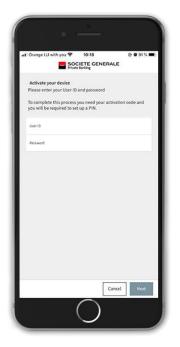
If more than 3 devices are linked to the contract, you

must replace one of them.



5

Enter the User ID and password of the contract that you wish to add.



Select the device you want to replace and press

"Next".

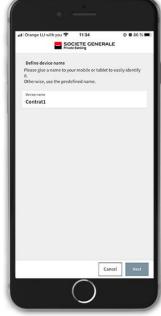
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uti Orange LU with you
Replace device Would you like to replace an existing bound device with this new device. Please note, you will not be able to use this device for fogin arymore.
Replace existing bound device
Cancel Next



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Choose a name for the new device to link and press "Next".

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SOCIETE GENERALE	
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Replace existing bound device	
Bound devices >	
Cancel Next	L
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Follow steps 1 to 4 in the previous section "Add a device to User ID".



Enter the password generated on the computer.



Your device is now linked to this contract.







THE DASHBOARD ON COMPUTER

The dashboard is made up of "widgets" that allow you to have an overview of your assets, access your mailbox, consult the bank's news and make transfers without going through the "Payments" menu.

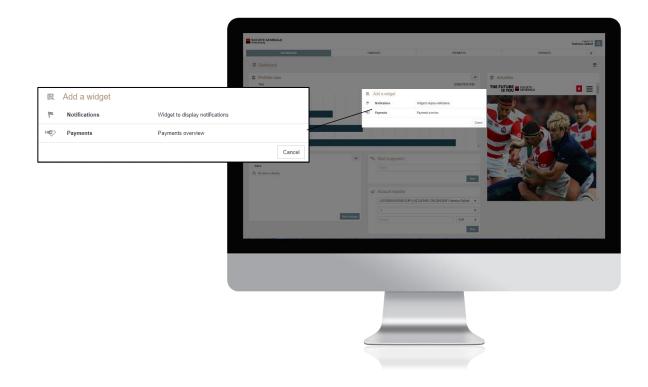


ADD A WIDGET

Click on the menu $oxed{\equiv}~$ at the top right and select "Add a Widget".



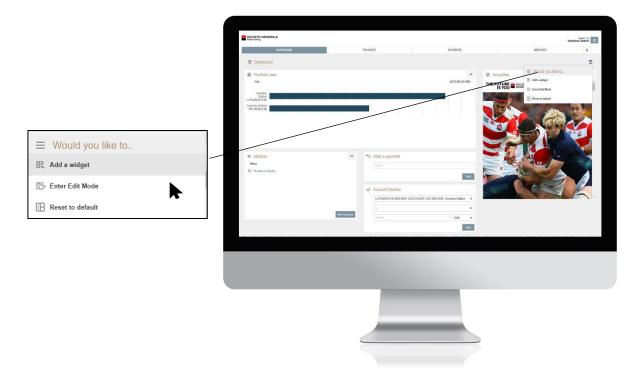
Select the different widgets you want to add to your dashboard, they will appear automatically.





DELETE WIDGET

Click on the menu	Ξ at the top right and select	"Enter edit mode".
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Click on the icon 💼 in the top right corner of the widget you want to delete. The widget will disappear instantly.

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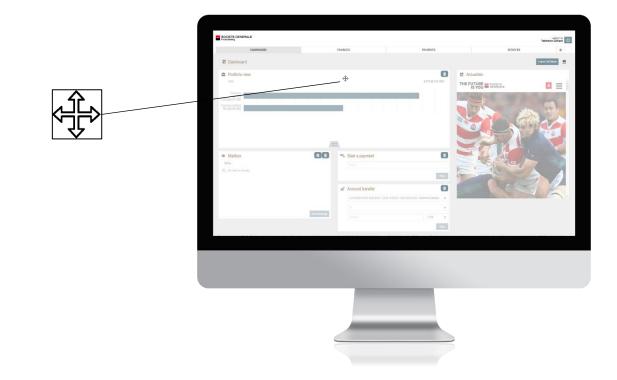


MOVE WIDGET

Click on the menu $oxed{\equiv}\,$ at the top right and select "Enter Edit Mode".



Place your cursor over the title of the widget you want to move and position the widget where you want it to be.





Once you have made your changes, click on "Leave Edit Mode" to validate them.







RESET THE DASHBOARD

Click on the menu \equiv at the top right and select "Reset to default". Your dashboard will be reset immediately.





FINANCES





CHOOSE TO DISPLAY A SPECIFIC PORTFOLIO ON COMPUTER

Click on the drop down menu « All clients » at the top right and select the desired portfolio.

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CHOOSE AN ACTION ON COMPUTER

Click on the \equiv menu at the top right and then select the desired action.

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Export to CSV	19-109128			9004TE4 2000	EUR .	SIGNEN/Date AnnaG23 (SPA) Disaritariany Perfolisi Hangerand - Higher Rid	- 128	26,758,688,71
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VIEW A PORTFOLIO ON MOBILE PHONE

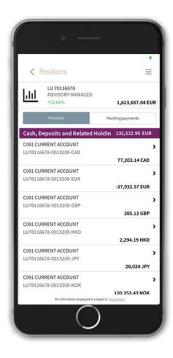
1

From the home page "your accounts", click on the desired portfolio.



4

This provides you with a general overview of the positions in your portfolio. To display the details of a position, click on the desired line.





This provides you with a detailed view of the position.

< Transactions	≡
C001 CURRENT ACCOUNT LU70116678-0013200-CAD	> 77,203.14 CAD
15.05.2020	107.67
12.05.2020	-2,053.32
15.04.2020	107.67
16.03.2020	107.67
02.03.2020	,
ARRETE 19.02.2020	59.90
19.02.2020	-3,049.99
18.02.2020	107.67
03.02.2020 ARRETE	62.56
15.01.2020 All information displayed is subje	et to <u>Discloren</u>



October 2020

CHOOSE A PORTFOLIO TO DISPLAY ON COMPUTER

Click on the "All Clients" drop-down menu at the top right and select the desired portfolio.

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Image: Section			FINANCES	PRIMERTS		SERVICIS	* *
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bal in d		Portfolios					
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intra intra int		BP1006278	LU PORS3252 70653252	DUR	WEHOUT PROFILE		14,00.00
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Operation Name	004126	B arconne	LU 70026207 70026207	DUR	EXECUTION ONLY WITHOUT PROFILE		1,612,651.67
949869 1011 101 101 101 101 101 101 101 101 1		B 19-200200	LU TOCINED6 TOCORESE	EUR			6.00
V 07 32333 07 3247640 Agents A	1007989	B 109/1000002	LV 7042525 7042525	EUR.	DECUTION ONLY WITHOUT PROFILE		1,376,776.69
Punnai Unitadi Nadari ka koopinga ka ka ka		0*100829	Lu Pezzetisa Pezzetisa	EUR.	DECECTONNEY WANKED (DPH) Discritionary Portfolio Hanagement - Higher No	a-cor	20,759,689.71
		DP1200028	LV 7608407 76284097	DUR	DECUTION ONLY WTHOUT PROFILE		\$3,132.36
				_			

VIEW A PORTFOLIO ON COMPUTER

Click on the line of the desired portfolio.

\$K\$H\$04P0	FINANCES	Princips		SCRIFCES 🗶
PORTIGUOS >				
Portfolios				
				Aliden T
Total				28,218,122.12 8
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	Data accounts as of	1.3x4.3001.0H04-CEST		
of concess	LL/ 70057699 70057969	DIR	PRIME WRITHET ACCESS (PMH) WITHOUT PROFILE	1,66,028
(#10637)	LA/10042452 70042452	DR	EXECUTION ENLY WITHOUT PROFILE	6,35
9100790	CU 71436579 TOCHEST9	DR	O SCRET CAVIEY MANAGED (SPM) WITHOUT PROFILE	64,527
B 1/18790	LU TILIDOR TICIDIOR	DA	EXECUTION DNLY WITHOUT PROTILE	1,452,45
B PINON	14/71128436 7623608	DJR		
B primer	LU 194:205 194:255	D.R	EXECUTION DNLY WITHOUT PROFILE	UNUN
D ² LINK2N	LA TREPORTE TRENETOR	- 14	OSCRETIONRY INNIGES (SPM) Disortionary Partialis Wanagement - Higher Risk- ESR	21,725,640
9123608	LA/ NGORDET TREEKOIT	Dat	EXECUTION DNLY WITHOUT PROTILE	5,12
		_		

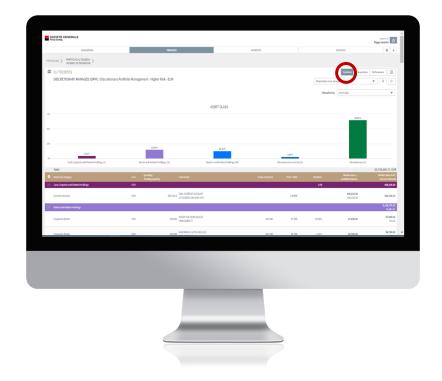


This provides you with an overview of the portfolio.

								Prezy Lacobe
5454654/0		FINANCES		AnimExits			SCRIVEES	* *
PORTFOLIOS > PORTFOLIO UL 70230551 > 70228551 20,758,690 EUR >								
LU 70230551 DISCRETIONARY MANAGED (DPM) / Discretionary	Padfalis Management - 1	fahren Male . 1910						Performance
DISCRETIONNEL HANNELD (DFM) / DISCREDUTINY	Portratio Management (ight nox - con				Ill polition esd.	are politiens	♥ Q %
						Alection	y Asetclas	Ψ
			ASSET CLASS					
28							94.52%	
375								
29%		11.05%	12.44%					
4525					138%			
Cash, Depends and Related Holdings (2) Total	Dones and H	Sated Holdings (31)	Equilies and Related H	endo (el	Alternative Investments (3)		Nocellaneous (2)	20,759,689.71 EUR
Asset sub-collegory	Carr Quantit Pending						Warket value / Available balance	Warket value EUR / Account interests
[+] Cash, Depenits and Related Holdings	64					030		\$96,818.30
Current Accounts	EUR	SALOULA LUTE	URRENT ACCOUNT 10511-0112101-EUR		1.00000		936,018.30 936,018.30	\$56,818.30
E Bonds and Robert Holdings								3,136,172.23 41,861.31
Corporate Bonds	EUR .	200,000 ACCD FR00	FLR 30(94(24)C(5) 1091177	208.50	17.800	-18.00%	87,890.00	87,896.80 743.15
Coporate Bonds	CUR.	100,000 ALIE	NRLE 1,0734-68/12/21	201.40	55,700	-1.62%	94,780.00	98,730-00

VIEW PORTFOLIO POSITIONS ON COMPUTER

In the general overview, the portfolios are by default displayed by position.



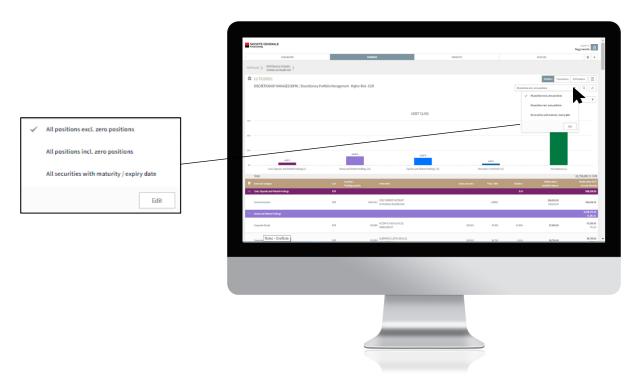
October 2020



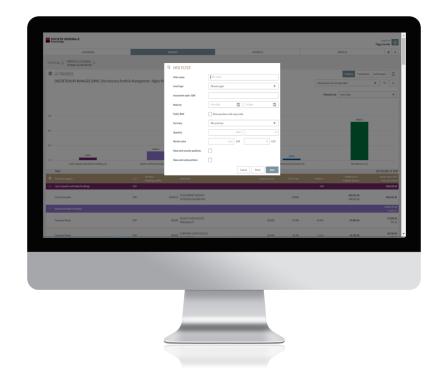
FILTER PORTFOLIO POSITIONS ON COMPUTER

٦

To sort the positions (excluding zero positions, including zero positions, or customize, click on the corresponding drop-down menu. Then select the desired filter.



2 To create a custom filter, click on "edit" and then "new". Adjust the settings to suit your needs and then click on "Save".





PERFORM PORTFOLIO POSITIONS SEARCH ON COMPUTER

To do an advanced search, click on the *Q* icon, on the right side of the screen. A setup window will open. Adjust the parameters according to your needs and then click on "Search".

CETE CENERALE	_							Prezy Lacoche
		FINANCES						* 6
CLICS > PORTICUOLU/REXISTE TREMESE 20,758,600 EUR >								
		Q. SEARCH					Postions Transactions	Pelamance
DISCRETIONARY MANAGED (0PM) / Discretionary Portfo	olio Management - Higher R	Asset type	All asset types	٣		All positions excl. an	ra positions	* Q %
		Indrument cade/15IN				Alocation by		v
		Maturity	From date 📰 🛛 To date	8				
		Equity-date	Show positions with expiry date					
		Carrensy	XII caroncies					
		Quantity		5				
		Harket value	from EuR	To EUR				
		Show null security positions						
	15.00%	Show null cash positions						
Cash Drozein and Priced Weblers (2)	look and indeed sold			Rest Search	LHS		Nooliareas (2	
Total			una					20,759,689.71 EU
Cash, Depends and Related Holdings	ELR					0.30		106,218.30
Current Accounts	EUR	BALELLA COLL CURRENT ACCOUNT LUTISSIESSA GELSKOF EUR			1.0000		896,028.30 936,718.30	136,313.31
lond sand Rebited Holdings								3,136,172.21 41,861.92
Corporate Bonds	ELR.	200,000 ACCORFUE 30,04(24/CS) FROM UNIVERSITY		208.500	87.800	-28.02%	87,895.00	87,898.00 763.12
	C18	ALMONALI LUTON OLULO		22.428	16.700		91,711,10	94,796.00
Contract of the second s		Page 1		100.640				
			-					

SHOW / HIDE GRAPHICS ON COMPUTER To show/hide the graph, click on the du icon.

		FRANCES	Remberts			SERVICES	*
PORTFOLIOS > PORTFOLIOLU/12230551 > 71224551 24,738,689 EUR > EU 70230551						Postions Transition	. Pefernanze
DISCRETIONARY MANAGED (DPM) / Discretion	ary Portfolio Management - Higher I	isk - EUR			All positions esc		
Total Asset sub-category	Carr Quantity/ Carr Pending quantity	Indovenent	Greas cost price	Price / Rate	Variation	Harlet value / Available balance	20,759,60 Market value 6 Accrued inter
Call, Deposits and Idated Holdings	EUR	(10) (1000) (1000)			6.00	126,016,32	596,213
Current Accounts	ELR.	936,858.3 UUN220555 0812000 CUR		1.00000		136,116,31	806318 3,126,177 41,62
 Bond's and Roadings Corporate Bond's 	ELR	100,000 ACCORFUR 30(54)24(CS) FREE22HSTT	208,500	17.000	-2.0%	87,891.00	4040 87,999 70
Corporate Bonds	EUR	100,000 ALBEMARIE 1,8704-06/12/21 X521-6871528	205.430	56.700	Lien	94,781.00	98,780 1,051
Corporate Bonds	ELR	100,000 A530516 3,12% 01/10(20)5) X5205640557		96,970		90,971,00	90,37 1,20
Corporate Bonds	EUR	200,000 AUCHIN 2,5256 20,01,04 190002399966	98.686	105.750	1.07%	200,756.00	200,75 1,09
Corporate Bonds	EUR.	206,000 ANX FLR. 2000 X9(5) X50282201454	86.230	67.380	-23.63%	67,381.00	67,3
Corporate Bonds	Euk	286,000 800 56917 1,175% 06/02/22 852557268222	200.311	205.350	0.2%6	201,351.00	300,35 51
Corporate Bonds	ESR	112,000 CELANESE 1,125% 26(08)23 X51450590006	96.713	\$7.200	-2.52%	201,864.00	204,M

October 2020



FILTER ASSET ALLOCATIONS ON COMPUTER

1

To apply a filter to the allocations (by asset class, currency, geographic area, etc.), click on the drop-down menu next to "Allocation by". Then select the desired filter.

	SOCIETE GENERALE								Propulscode U
	0.54	+05AR0	FRANCES		PRIMENTS			SERVICES	* *
	PORTFOLIOS > PORTFOLIO-LU 78226 7822855129,786,680	0551 >							
sset class 🔍 🔻	🛱 LU 70230551							Postors Tonsations	Performance
sset class	DISCRETIONARY MANAG	ED (DPM) / Discretionary Portfolio Managen	ent - Higher Risk - EUR				All positions exd. and	o positions	▼ 9. (£
Asset class							Allocation by	Ametclass	
/ Asset class				ASSET CLASS				🖌 Asset class	
	29%			A3361 CDA33		_		Currency	
Currency								Geographical area	
	32%							Corrency and asset class	
Geographical area	20.		1130%					Unphysical and and and	e cas
		425	11.0 %	12.4%		1.14%			
		d Related Holdings (1) Box	h and Rolated Holdings (31)	Equities and Related Holdings (H)		Alternative investments (2)		Woodlaneeus (2)	
Currency and asset class	Total A cost sub-stressy	1-	Quantity / Instrument		Gross cost price	Price/Fate	Variation	Martiet value /	20,759,689.71 EUR Mariet value EUR /
	Cardy, Depends and Telated Holder		Anderg quantity Provident			PROC, NAME	6.00	Available balance	Accurd intents 196,118,30
Geographical area and asset class	Current Accounts	ELR.	101,018.3 C011 CURRENT AC	Ount N-ELR		1.00000		06.420,008 00.011,008	10,018.30
	E Boxts and Robert Holdings							100100	3,124,172.23 41,861.01
	Corporate Bonds	EUR.	106,000 ACCOR FUR 36(04) 106,000 FR06(12)0517	(0)	205.520	6.00	-23.00%	87,891.00	87,890.00
	Logonor sones	118			26.50	0.00	-20095	*Usta	76.15
	Corporate Bonds	518	100,000 ALBEMARLE 1,879	08/12/21	200.430	96,700	-1.62%	96,785.00	98,788.00
				_					

SORT COLUMNS OF A PORTFOLIO'S POSITION TABLE ON COMPUTER

To arrange the columns, click on the desired header and then select the sort to be applied.

•		
•	Primary sort	
٥	Secondary sort	
۲	Group on this column	
~		

25										
	4125		15.00 %		12.41%		2015			
	Cash, Deposits and Related Holdings	» (4)	Bonds and Related Holdings (33)		Equities and Related Holdings (16)	A2	enative investments [3]		Miscellaneous (2)	
	Total		Quantity /						Harliet value / Available balance	20,759,689.71 EUR Market salue EUR / Accord interests
-	Asset sub-category	Carr 818	Pending quantity	Individual		Gross cost price	Price / Bate	Variation 0.30	Available balance	Acceditores
	Frimary sort							0.00	106.028.30	
۰	Secondary sort	EVR	826,848.	COLL CURRENT ACCOUNT UU70220553 0012960 CUR			1.00080		326,023.30	106,018.30
٠	Group on this column									3,126,172.23 41,611.91
	Corporate Bonds	EUR	200,00	ACCOR FUR 36(04(24)(C(5)) FR06c1300177		106.500	87.890	-28.00%	87,895.00	87,890.00 743.15
	Corporate Bonds	EUR	200,00	ALBEMARLE LATIN- DR/LD/G XSIL-METHS28	L. C.	200,430	56.750	-1.62%	96,786.00	96,781.00 1,055.33
	Corporate Bonds	ELR	200,000	ASSICUS 2,12% 10/30/30(5) XS2056491567			95,970		91,971.00	90,971.00 1,091.10
	Corporate Bonds	EUR	200,00	AUCHIW 2,525H 30,15,04 FREECOMMENT		91.686	100.750	1.0%	201,751.00	200,758.00 1,007.34
	Corporate Bonds	EUR	206,00	ANN FLA: 2000 XV(5) XSUEN201-64		86.230	67.300	-22.62%	67,385.00	67,386.00 5.0
	Corporate Bonds	EUR	200,00	800 SANT 1,3754 08(02)22 X51557204223		100.111	100.350	0.24%	201,351.00	200,358.00 537.23
	Corporate Bonds	ELR	112,00	CELANESE 1,125% 26/08/22 X51/10050208		95.713	\$1,200	2.52%	201,864.00	204,864.00 962.49
	Corporate Bonds	ELR	100,000	CNP ASSUR 1,875% 201022) FR0013213832	0	200.652	105.890	0.29%	200,896.00	200,896.00 1,301.35



DISPLAY THE DETAILS OF AN ALLOCATION ON COMPUTER

To display the details of each allocation, click on the desired line.

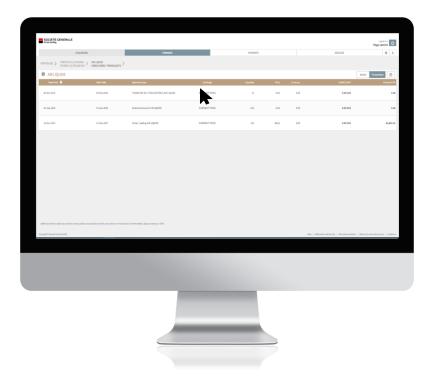
SOCIETE GENERALE	-	FINANCES		RAMENTS			SERVICES	Peggi Lasohe
PORTFOLIOS > PORTFOLIO UL 70230051 > 70220551 20,759,600 EUR >								
LU 70230551 DISCRETIONARY MANAGED (DPM) / Discretionary	Potfelio Management -	Higher Rick - FUR						Performance
						All positions out	by Assetclass	v 0 100
			ASSET CLASS					
35.							9452.5	
25								
403		11.0%	12,41%		236%			
Cash, Deposits and Related Holdings (2) Total	Donds and P	elated Holdings (31)	Equities and Related Holdings (IR)	10	mative investments (3)		Nscellareous (2)	20,759,689.71 EUR
Asset sub-category	Curr Quanti Curr Pendin	y/ indoument		Gross cost price	Price / Rate	Tarlation	Harlet value / Available balance	Warket value EUR) Account interests
[] Cash, Depends and Related Holdings	609					0.00		\$96,258.30
Current Assounts	DUR	REALIZING CORE CURRENT ACC LEPTEROSSE 40125	DUNT DE-EUR		1.00080		556,018.30 536,018.30	\$96,518.30
😑 tootsand lealed Holdings								3,136,172.23 41,861.31
Corporate Bonds	DIR.	100,000 ACCOR/FLR 30(04)2 /R0011309177	(0)	206.500	17.000	-23.00%	87,890.00	87,890.00 743.15
Corporate Bonds	DIR.	100,000 ALBENNRLE 1,0754	66(12)25	201.400	51,710	-1.675	94,786.00	98,780.00
		_						
		_						
			_					

To add it to your favorites or export it in PDF format, click on the \equiv icon. To view the list of transactions completed, click on the "transactions" tab.

SOCIETE GENERALE				Pegylande U
DASHBOARD		FRANCES	960EVT5	SCRUCES 🗶 6
		Parents		
PORTFOLIOS > PORTFOLIOLU 70220051 70220051 20,758,000 EUR >	AR LIQUIDE D005E2HS5800/TRED00L200T3			
AIR LIQUIDE				Deck Tonsaction
Portfolio	LU 70230551			
Description	ARUQUE			
Тури	Equities and Related Holdings			*
Asset sub-category	Equilies			F 4
Geographical area	Eurocone			
instrument cade	600582435880			
ISIN	FR0000120673			
Quantity	563			
Grees cost price	81.995 EUR			
Pvice/vate	115.750 OJR			
Price date Variation	23 Apr 2020 43.91 %			
Variation Warket value	41314 613F7250JR			
Manetrape	10,201223024			
The provided and tests on Proton data ingo no for allowing and the state of the sta	tion of y and cars set he considered as a here are of y and cars. Data and cars of Nation	alament in a consideren line field and find with the time (and a spectra grap for page 1 a second at the field and the spectra spectra structure) and the spectra spectra structure of the structure (b) of the spectra spectra structure of the structure (b) of the spectra structure of the structur	all has a sury of the short and man as many model or any face grant submatching in the set of the set for the short presenting on colored on proceed at 10 memory.	national sample san Andro autorischerforden possen gestellte einem eine Ng. sinnetenenteren Kalabarenter Barjalysebenkung Erstein
			_	



To add the list to your favorites, to show/hide certain columns, to export the list in CSV or PDF format, click on the \equiv icon. To obtain the details of a transaction, click on the desired line.



To export the transaction details as a PDF file, click on the \equiv icon.

200	00400	PRANCES	14/HDR15		52.001/025	Pregylateche
			- MARKS		scie dis	*
PORTIQUES > PORTIQUEUR 70288 7022003 20,700,000	TRAVENCE TRAVENCE TRAVENCE	TON AT LC THREE LINTING AND LINE.				
Transaction						
Trade date	06-0x2-20129					
Value date	(8 Gar-2018					
Input date	00-0x1210					
Type	TRANSFERT OF TITRES-EMTRED AR UQUID					
Security same	ARLIQUOS					
Searcy care	FE60001238773					
inconnect code	000522455880					
Security type	Equities and Related Holdings					
Exchange	DURDNESS AND TRADES ANALONG					
Quartity	14 International					
Fees	0.00 (2) 4					
Pelik / Credit	0.00 0.04					
Additional Statemand Adda reg well for the set and	tale ar trainachte ann far gans sil ar sei ste benefic, for helfer	sama, pana senar per CM,				
- Addition States of Address of A	tille antaliadhan ann fair gans ail ag rei air an bailte fri bhlac	HARE, BANK HARE (M. C. M. ;		Rep Membranet	werty) Annancember (Sangdoyat	tainearty (Si
		Mill, pass-setuper 196		NO Nondersel	evrig Ken konvendine Tanudiy ed	toren,orty (t
		N0.0000000		Ng (Mandroom	weig (basistenenser (bissistene	talenen jahtajo († 10





VIEW DETAILS OF TRANSACTIONS ON MOBILE PHONE



Go to the general overview of your portfolio and select the desired position.



In the portfolio overview, click on the desired line to display the transactions.



• -	_
Transactions	_
COMPTE COURANT LU70230551-0012600-EUR	> 1,036,016.10 EUR
18.06.2020	7,639.30
15.06.2020	\$ 40,040.30
11.06.2020	89.14
10.06.2020	4 7,776.85
08.06.2020	> 1,620.00
07.06.2020	2,500.00
04.06.2020	> 1,167.55
04.06.2020	-89,857.76
03.06.2020 Toutes les informations affict	èes sont sujet à <u>Avertissements</u>
	\mathbf{D}



This gives you the details of the transaction.





VIEW TRANSACTIONS ON COMPUTER

From the main view of your portfolio, click on the "transactions" tab in the top right-hand corner.

SOCIETE GENERALE		FINANCES	_	Represents			SERVICES	Peggr Lacohe
PORTICUOS > PORTICUO/U 70200511 > 70220551 21/754,000 EUR >		PARALLI		Notes -				* *
LU 70230551							Postor Transcion	Performance 📃
DISCRETIONARY MANAGED (DPM) / Discretion	sry Portfelio Management	- Higher Risk - EUR				All positions end	arepoilion	• a #
						Alection	ky Ametolaus	
			ASSET CLASS					
35							64.52.5	
84								
35		15.05%						
452%			22.44%		1005			
Cells, Orposits and Related Holdings (3) Total	Donds and	Fished Holdings (31)	Equities and Related Holdings (H)	Abr	native investments (3)		Niscellaneous (2)	20,759,689.71 EUI
Austabatspoy	Curr Quar	elty/ instrument		Gross cost price	Price / Rate	Tariation	Nariet value / Available balance	Warket value EUR, Account interest
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 Bondsand Relief Holdings 								3,136,172.23 41,861.31
Corporate Bonds	EUR	100,000 ACCOR/FLR 30/04 / R00113095177	(24C)\$i	206.500	67.350	-18.00%	87,890.00	87,896.00 743.15
Corporate Bonds	CUR.	ALEWARE LOT	94.08/12/21	200.400	56,700	-1.62%	94,780.00	98,780-00
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To view the details of the transaction, click on the desired line.

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To export it in PDF, click on the \equiv icon.

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VIEW PERFORMANCE ON MOBILE PHONE

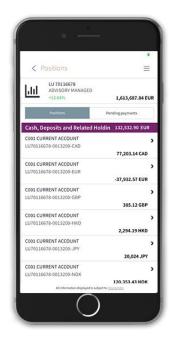
1

You can view the overall performance of your accounts in the "Your accounts" section.



2

By clicking on the desired account, you can view the performance of the positions in your portfolio.





VIEW PERFORMANCE ON COMPUTER

From the main view of your portfolio, click on the "performance" tab in the top right-hand corner.

	SOCIETE Private Benking	GENERALE					Laggedinas Pierre Martin	Ś
LU 70116678 NDVISORY MANAGED / ADV Expert Alsocians excl. zero posions ASSET CLASS ASSET CLASS		DASHBOARD	FINANCES		PAYMENTS	SERVICES	*	
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Cash, Deposits and Related Holdings [7] Equites and Related Holdings [53]	10%					91.79%		
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Cash, Deposits and Related Holdings [7] Equities and Related Holdings [53]	10%							
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	Total					• 12 3 3 3 2 10 20 10 10 20 3 3 3 10 10 10 10 10 10 10 10 10 10 10 10 10	1,613,983.5	1
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2 To display the monthly performance, click on the corresponding tab.

		FINANCES	PAYMENTS	SERVICES	*
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🛱 LU 70116678				Positions Transactions F	Performance 📃
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13.66%					
from 01-Jan 2020 to 14-Oct-2020					
Assets as of 01-Jan-2020 Deposits	EUR	1,441,991.13			
Withdrawals	EUR	-21,713.53			
Profits & losses	EUR	193,705.91			
Assets as of 14-Oct-2020	EUR	1,613,983.51			
Performance %		13.66			
Important notice					
Current total assets are based on t	te last available market value				
		and the second sec			



ACCESS TO THE SYNTHETIC VIEW OF YOUR PORTFOLIO

Place your cursor on the "Finance" drop-down menu and click on "synthetic view".

DASHBDARD	FRANCES	AUMENTS		SERVICIS \star
PORTIGUES >	France overview			
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		Data accurate as of 1.3.d 2020 19:06 CEST		
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BP1007988	LU 70106573 79134573	EUR.	DISCRETIONIER MARKED (DPM) WITHOUT PROFILE	945,551
6 process	LU 70230397 70220297	ELR.	DECEMON ONLY WITHOUT PROVIDE	1,852,851
B Protocolas	Lis 7825636 7823835	cue.		
B (P200002	LB 78417575 79417575	CUR.	EXECUTION ONLY WITHOUT PROFILE	1,310,771
87100828	LU 70230551 70220551	cue.	DISCRETIONNIX MANAGED (DPM) Discretionary Portfolio Hanagement - Higher Risk	- ELR 20,759,689
BP120028	LU 70336007 70336007	cue.	DECETION ONLY WITHOUT PROFILE	53,131

The portfolios are automatically all checked, if you want to uncheck them quickly, click on the box in the header line. Select one or more portfolios then click on "positions on selected portfolio(s)" at the bottom right of the page.

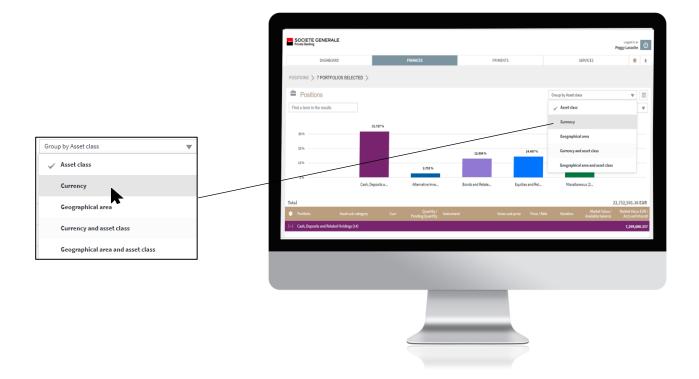
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Portfolios					
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II 8P153903	U3 7035527 7055527	5.4	Execution once without reconst	11,132,28	\$3,132.3
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This gives you a consolidated view of the portfolios.

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13,000 %		Consolidation currency: EURO
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Several consolidated views are available: by currency, geographical region, currency and asset class or geographical region and asset class. Click on the dedicated drop-down menu to select them.







By clicking on the dedicated drop-down menu, you can opt for consolidation in another currency. You can show/hide columns and export this information in PDF format by clicking on the icon l'icône u

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–) EUR (84)									267.



October 2020

PAYMENTS

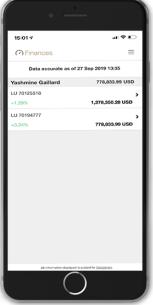
October 2020



MAKE A TRANSFER ON A MOBILE PHONE

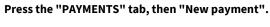


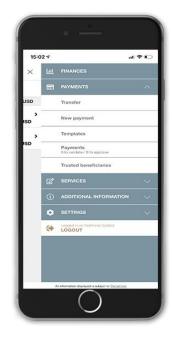
Press the menu \equiv at the top right.



Inform the beneficiary by entering one of the four suggested items, then press "Next".

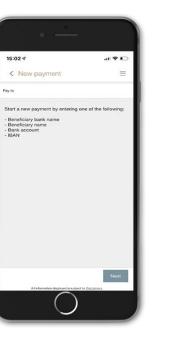








Fill in the various free fields and press "Next". The address and country of the beneficiary are only mandatory for transfers in USD.







5

Read the summary of the transfer carefully. To modify it, click on "Cancel", to proceed with the transfer, press "Confirm", to view the bank's tariff brochure, press "Show charges".

15:03 7	al 🕈 📭
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Payment details	
Currency EUR	
Amount 5,000.00	
Credit account FR7630003005180005000332770	
Beneficiary details	
Bank identification BIC/SWIFT code	
BIC/SWIFT SOGEFRPPXXX	
Bank name SOCIETE GENERALE 75886 PARIS(17 COURS VALMY) FRANCE	
Beneficiary name DUPONT	
Cancel Confirm	Show fees

If the payee is not in your list of registered payees, you can add the payee by checking "Save payee" and then press "OK".

< Payment author	risation
Add to trusted ber	neficiaries.
list, payments to this t	ry to the trusted beneficiaries beneficiary in Mobile Banking se, payments have to be
You can remove beneficiary list at any	ficiaries from your trusted time.
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6

If you have configured facial or fingerprint recognition, place your finger on the fingerprint sensor or your face in front of the camera to confirm the operation. Otherwise, please enter your PIN code and confirm by pressing "OK".



You will receive a message confirming that your request has been processed. If you wish to attach a document, press "Attach Document", otherwise press "OK".





9

When you choose to attach a document, a window appears. Configure your message and then press "send"



You will then get a list of your transfers. To obtain the details of a transfer, click on the desired line.

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Carole Dubois	
15.10.2020/Entered	>
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	New payment

10

To find the transfers you have made, go to the menu \equiv in the "Payments" section and then "Payments overview".

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You will then get the details of the transfer.





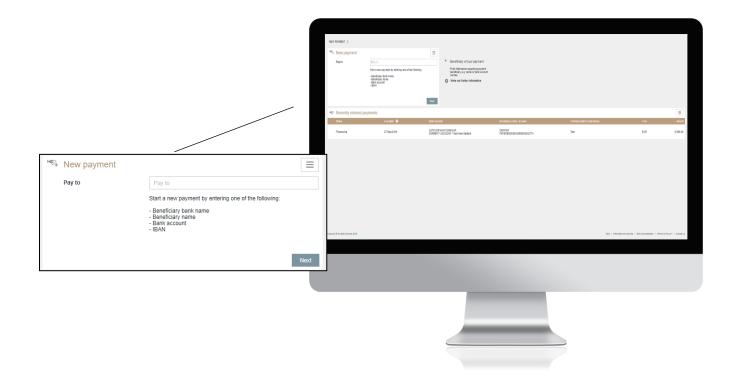
October 2020

MAKE A TRANSFER ON COMPUTER / TABLET

Place your cursor on "Payments" and select "New payment".



Inform the beneficiary by entering one of the four proposed elements, then click on "Next".







6

Fill in the following mandatory fields: the amount to be credited, the name of the beneficiary, the account to be debited and the reason for the transfer. Then click on "Next".

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Read the summary of the transfer carefully. To modify it, click on "Cancel", to proceed with the transfer, press "Confirm", to view the bank's tariff brochure, press "Show charges".

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-22	This beneficiary is in your trusted beneficiary	list.								
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You receive a notification on your mobile phone. Check the information and then press "Validate".



If the payee is not in your list of registered payees, you can add the payee by checking "Save payee" and then press "OK".

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	Bask name	EVAQUE CIC EST SALESTAT (1 ROE DU HEHE 2CLIME) FRANCE			
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I would like to add the beneficiary to my trusted beneficiaries	Execution date	14.5ep-2020	*		
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You will receive a message confirming that your request has been processed. If you wish to attach a document, click on "Attach Document", print the proof of transfer, click on "Print Debit Advice", otherwise click on "OK" to continue.



If you choose to attach a document, an email window will open. Configure your communication, insert an attachment if necessary, then click on "send".

DASHBOARD		FINANCES		PAYMENTS	SERVICES	Logged in as Peggy Lacoche	5
		FINANCES		PAIMENTS	SERVICES	*	5
MESSAGES OVERVIEW > NEW MESS 0 Unread > New mess	age >						
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Subject	Transfer Order	13 72					
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You can find your transfer in the "Recent transfers" section as well as all the details by double-clicking on the transaction line.

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Société Générale Luxembourg, a public limited company registered with the Luxembourg Trade and Companies Register No. B6061, located at 11, avenue Emile Reuter L-2420 Luxembourg, a credit institution authorized and supervised by the CSSF, 283 Route d'Arlon L-1150 Luxembourg. 61/137

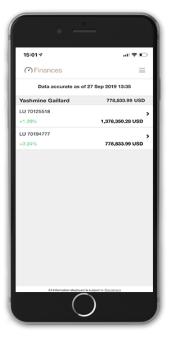




ADD A BENEFICIARY ON MOBILE PHONE

Adding a beneficiary is only possible when entering a transfer.

Press the menu \equiv at the top right.



Inform the beneficiary by entering one of the four proposed elements, then click on "Next". The name and bank of the beneficiary are only possible if they are already registered.

15:02 7	al 🕈 💭
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Press the "Payments" tab and then "New transfer".

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×	Lui	FINANCES	
	=	PAYMENTS	
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) ISD		New payment	
,		Templates	
ISD		Payments D to validate / 0 to approve	
		Trusted beneficiaries	
	Ľ	SERVICES	\sim
	0	ADDITIONAL INFORMATION	
	۰		
	()	Logged in as Yashmine Gallard LOGOUT	
		Trifumation displayed is subject to Discourses	ī

Fill in the following mandatory fields: the amount to be credited, the name of the beneficiary, the account to be debited and the reason for the transfer and press "Next". The address and country of the beneficiary are only mandatory for transfers in USD.

15:02 🕫	al 🕈 🖸
< International payment	=
Payment details	
Currency EUR	
Amount	
Credit account FR7630003005180005000332770	
Beneficiary details	
Bank identification BIC/SWIFT code	
BIC/SWIFT SOGEFRPPXXX	
Bank name SOCIETE GENERALE 75886 PARIS(17 COURS VALMY) FRANCE	
Beneficiary name DUPONT	
Beneficiary address 18 avenue des ilas	
75000 Paris	
Country Please select	
	Next



Read the summary of the transfer carefully. To modify it, click on "Cancel", to proceed with the transfer, press "Confirm", to view the bank's tariff brochure, press "Show charges".

15:	03 - 4	al 🕈 🖸
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If the payee is not in your list of registered payees, you can add the payee by checking "Save payee" and then press "OK".

15:	50 7	.11 4G 👀
<	Payment authorisation	=
0	Add to trusted beneficiaries.	
	By adding a beneficiary to the trust list, payments to this beneficiary in are possible. Otherwise, payments done via the desktop.	Mobile Banking
	You can remove beneficiaries from beneficiary list at any time.	your trusted
	uld like to add the beneficiary to m ed beneficiaries	· •
		OK

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If you have set up facial or fingerprint recognition, place your finger on the fingerprint sensor or your face in front of the camera to confirm the operation. Otherwise, please enter your PIN code and confirm by pressing "OK".



You will receive a message confirming that your request has been processed. If you wish to attach a document, press "Attach Document", otherwise press "OK".





ADD A BENEFICIARY ON COMPUTER / TABLET

Adding a beneficiary is only possible when entering a transfer. Place your cursor on "Payments" and select "New payment".



Inform the beneficiary by entering one of the four proposed elements, then click on "Next".

		SOCIETE GENERALE						Yashmine Gallard
		DASH	BOARD	FININ	ces	PATINENT S	SERVICES	*
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	- Beneficiary bank name - Beneficiary name - Bank account - IBAN						Thig bitmake of worky Set descenden	Then to feeturi ? CenterT as
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Fill in the following mandatory fields: the amount to be credited, the name of the beneficiary, the account to be debited and the reason for the transfer. Then click on "Next".

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Execution date	10-Oct-2019						
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helow	the beneficiary are mandatory only for payments in USD.						
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Read the summary of the transfer carefully. To modify it, click on "Cancel", to proceed with the transfer, press "Confirm", to view the bank's tariff brochure, press "Show charges".

14824	Confirm payment		SCORTE GENERALE						Yasheka Gallard
	Payment details		NUMBER & NUMBER	DADHOUND	75	ACES	PO/MDITS	SERVICES	*
	Payment type	International	international	Nrc)					
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You receive a notification on your mobile phone. Check the information and then press "Validate".



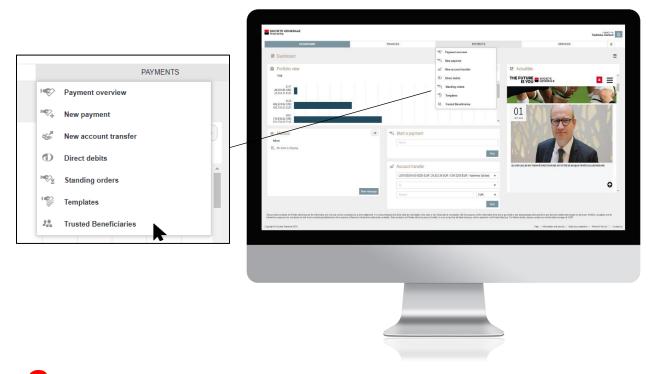
If the payee is not in your list of registered payees, you can add the payee by checking "Save payee" and then press "OK".

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DELETE A BENEFICIARY (ON COMPUTER / TABLET ONLY)

Place your cursor on "Payments" and select "Registered payees".



Click on "Delete Beneficiaries" at the bottom right.

		SOCIETE GENERALE					Yashnira Galtari
			GRACE	FRANCES	PARMENTS	SERVICES	*
		TRUSTED BENEFICIARIES OVER					
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		international	Benalt g	DE05 1008 0000 0720 8005 80	DRESDEFF10	COMMERZBANK VORMALS DRESONER BA	NK FILVILE BERLIN I
		International	Claudine Duporit	FRS6 3000 2006 6500 1087 0186	KID CRLYFRP7IOX	CREDIT LYONNIKS	
		International	MARTN	1.085 0086 2121 7999 2001	BLURUUUXXX	BANQUE DE LUXEMBOURG	
		international	Test	PR76 3008 7332 6500 8283 6380	159 CMC#RPPIOX	BANQUE CIC EST	
							Delete beneficiaries
Delete beneficiaries	_	Copyright & Sciclain Generale 2013				This information and accords Sent documentation	Where to find up 7 Contactuar
	- 1						



Select the beneficiary to be deleted, by checking the corresponding box, then click on "Delete" at the bottom right.

DASHBOARD	FINANCES	PRIMENTS	Yashmine G	*
		PROBLEM 3	BEWLES	*
TRUSTED BENEFICIARIES OVERVIEW > TRUSTED BENEFICIARIES SELECTION	>			
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A confirmation message will appear, click "Confirm" to continue.

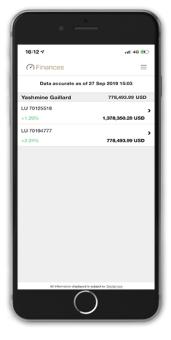
	SOCIETE GENERALE				Yestmine Gallerd
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		munatu	Nel 1935 3000 7332 6500 8383 6360 456	CMCIFFFFFCCC	Test
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Please select 'Confirm to delete all the selected trusted beneficiaries.	Cancel Confirm			NG (Words or well) 1 Bri de	umular (Wesk Keine T) Contrin
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MAKE A TRANSFER BETWEEN YOUR ACCOUNTS ON MOBILE



Press the menu \equiv at the top right.





Fill in the various free fields and press "Next".

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Transfer details	
From LU70125518-0013200-EUR / CAV-3200-EU	R)
To Please select	,
Currency EUR	
Amount	
Transfer instructions	
Transfer date 27-Sep-2019	,
Communication to beneficiary	
Communication to beneficiary 1	
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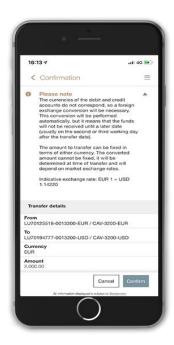


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Press the "Payments" tab, then "Transfer".

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Read the summary of the transfer carefully. To modify it, click on "Cancel", to proceed with the transfer, press "Confirm".



When you click on "Attach a document", an email





You will receive a message confirming that your request has been processed. If you wish to attach a document, press "Attach a document", otherwise press "OK".



< New message		_0 ≡
Important notice The following instructions, transmitted via eliterationing e Ary payment or transfer in Ary negarets for modificat telephone number, etc.)	nessaging: structions	
To SOPHIE SMET, Private Banke		
Subject Transfer Order 712 72		
Message		
Prese find attached the sup advertmentioned payment. Best regards.	sorting document(s) fo	or the
		Send



Cliquer sur l'icône « pièce jointe » et choisissez votre document.



8

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window will open.

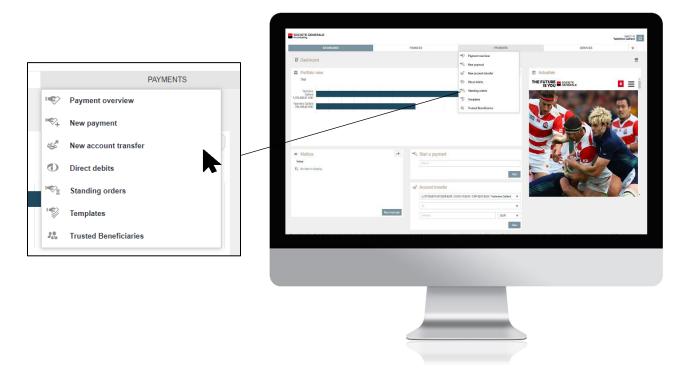
Vous pouvez retrouver vos virements dans « Paiements/Aperçu des virements ». Vous pouvez visualiser les détails d'un virement en cliquant dessus.





MAKE A TRANSFER BETWEEN YOUR ACCOUNTS ON COMPUTER / TABLET

Place your cursor on "Payments" and select "New transfer between your accounts".



Fill in the accounts to be debited and credited as well as the amount and then click on "Next".

				SOCIETE GENERALE						Yashmine Galilard
				DASHED	ARD		FINANCES	PAYMENTS	SERVICES	*
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Amount	5,000.00	USD 🔻		Communication to beneficiery						
Transfer instructions										
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Read the summary of the transfer carefully. To modify it, click on "Cancel", to proceed with the transfer, press "Confirm".

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Confirm payment		249						Yastmine Gollard
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Transfer details		Credit account	1078194777-0313209-050 / 94.2	and the second		3306-USD / Yasherine Galland		
Payment type	Account transfer	Amount	5,500 00	USD	Credit account	LU79154777-4213260-USD / 94.252.86 USD / CAV-3260- USD / Yashvine Gaillard		
Debit account	LU70125518-0013200-USD / 271,603.85 USD / CAV-	Transfer instructions.			Amount	5,000.00 USD		
	3200-USD / Yashmine Gaillard	Transfer date	0.00309		Transfer in structione			
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You will receive a message confirming that your request has been processed. If you wish to attach a document, click on "Attach Document", print the proof of transfer, click on "Print Debit Advice", otherwise click on "OK" to continue.







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If you choose to attach a document, an email window will open. Configure your communication, insert an attachment if necessary, and then click on "send".

Si Pri	OCIETE GENERALE						Logged in as Peggy Lacoche	ڻ ا
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You can find your transfer in the "Recent transfers" section as well as all the details by double-clicking on the transaction line.

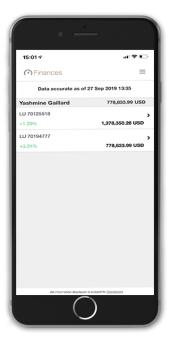
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CANCEL A TRANSFER ON MOBILE

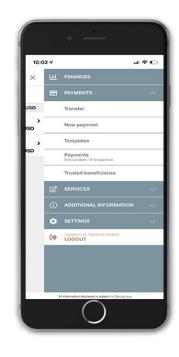


Press the menu \equiv at the top right.

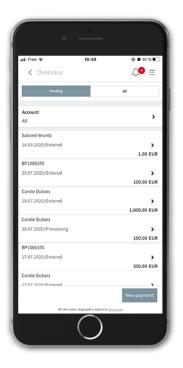


The complete list of your transfers appears. Select the transfer ("Pending") you wish to cancel. Only transfers with the statuses "entered" and "pending validation" can be cancelled. 2

Press the "PAYMENTS" tab, then "Transfer Overview".













Press "Confirm" to finalize the cancellation of your transfer. The status of the transfer is now displayed as "Cancelled".

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Transfer justification/ E	conomic reason	



October 2020

CANCEL A TRANSFER ON COMPUTER / TABLET

You cannot cancel a transfer if the order execution date is later than 24 hours. Place your cursor on "Payments" and select "Payment overview".

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The complete list of your transfers appears. Click on "Delete payments" at the bottom right to cancel a transfer.

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		Executed	11-Jun-2020	LU70063152-0013200-EUR Carole Dubois C001-CURRENT ACCOUNT / BP-1005370 - FR063000303038015600173526		EUR	0.70
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Tick the transfer you wish to cancel and then click on "Delete".

DASHBOARD		FINANCES	PAYMENTS	SERVIC	10	*	4
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		C001 CURRENT ACCOUNT / BP1004126	FR7630003030380005000173526				
		_					

A confirmation message appears, click on "Confirm".

L Entered	17-Jul-2020	C001 CURPENT ACCOUNT / BP1004126	LU70063152-0013200-EUR		EUR	300.00
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Your transfer cancellation has been taken into account and the status of the transfer is now displayed as "Cancelled".

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▲	Entered	17-Jul-2020	LUTOOST999-0012600-EUR	BP1006370		EUR	300.00
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VIEW YOUR RECENT TRANSFERS

Place your cursor on "Payments" and select "Payment overview".

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The complete list of your pre-authorized debits appears. You can refine your search by using the filter at your disposal or the search function.

To obtain more details, click on the sample you wish to view.

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You can export the details of a standing order as a PDF file by clicking on \equiv in the top right-hand corner and then on "Export to PDF".

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A document is directly saved in your "Downloads" folder, you can also save it in the folder of your choice.

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THE DIFFERENT STATUSES OF TRANSFERS

You can find below the different statuses of your transfers:

_	
STATUS	DESCRIPTION
Awaiting Treatment/Entered	The transfer has this status when it has been validated in the tool by the initiator of the transfer or by a third party. It can be a transfer with execution date "current date" or execution date "deferred date". In the latter case, the transfer will remain in "Pending Processing/Secured" status until the execution request date. At this point the transfer can be modified or cancelled. It keeps this status until it is transmitted to the bank.
Awaiting validation	This intermediate status appears in cases where the transfer has to be validated by a third party. At this stage, the transfer is not transmitted to the bank; it will be transmitted once it has been validated.
In process/Transmitted	This status indicates that the transfer has been transmitted to the bank. At this point, the transfer can no longer be modified by the customer.
Executed	This status confirms that the transfer has been processed and executed by the bank. No further action can be taken on this transfer, apart from viewing it.
Rejected	This status indicates that the transfer has not been executed by the bank. No further action can be taken on this transfer, except for viewing it.
Cancelled	This status appears if you have cancelled the transfer.



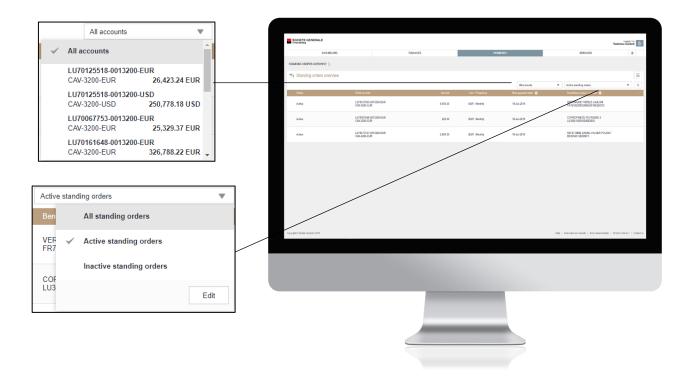


VIEW YOUR STANDING ORDERS

Place your cursor on "Payments" and select "Standing orders".



The complete list of your standing orders appears. You can refine your search by using the two filters at your disposal. To obtain more details, click on the transfer you wish to consult.







You can export the details of a standing order as a PDF file by clicking on \equiv in the top right-hand corner and then on "Export as PDF".



A document is directly saved in your "Downloads" folder, you can also save it in the folder of your choice.

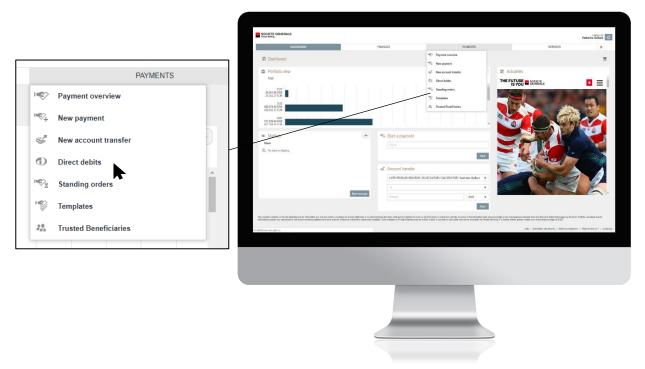
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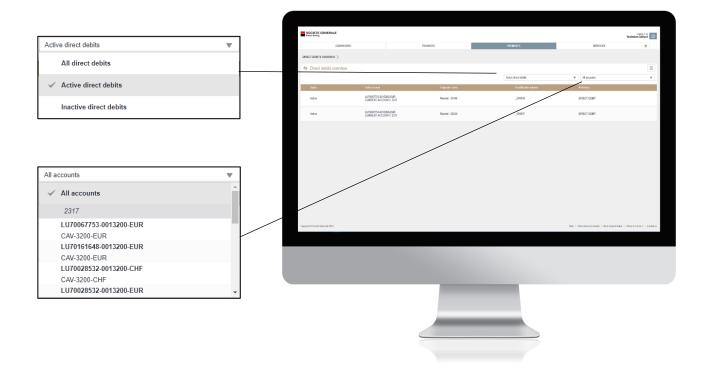
October 2020

VIEW YOUR DIRECT DEBITS

Place your cursor on "Payments" and select "Direct debits ".

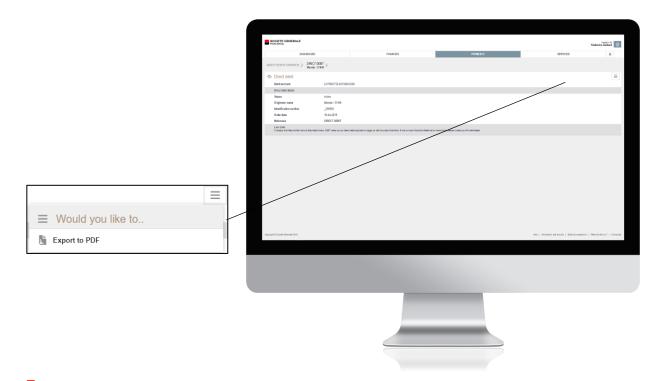


The complete list of your direct debits appears. You can refine your search by using the two filters at your disposal. To obtain more details, click on the sample you wish to view.





You can export the details of a direct debit as a PDF file by clicking on \equiv in the top right and then on "Export as PDF".



A document is directly saved in your "Downloads" folder, you can also save it in the folder of your choice.

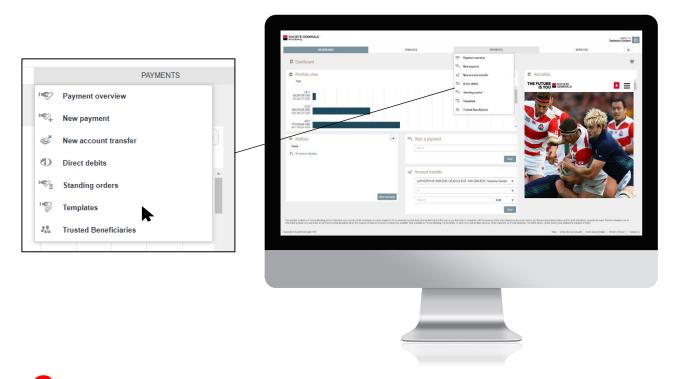
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CREATE A TRANSFER TEMPLATE

Place your cursor on "Payments" and select "Templates".



Click on "New Template" and select the type of template you wish to create.

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Fill in the following mandatory fields: the amount to be credited, the name of the beneficiary, the account to be debited and the reason for the transfer. Then click on "Save".

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VIEW A TRANSFER TEMPLATE

Place your cursor on "Payments" and select "Templates".



The complete list of your transfer models appears. For more details, click on the transfer model you wish to view.

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You can export the details of a transfer template as a PDF file by clicking on the top right-hand side \equiv and then on "Export as PDF".



A document is directly saved in your "Downloads" folder, you can also save it in the folder of your choice.

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MODIFY A TRANSFER TEMPLATE

Place your cursor on "Payments" and select "Transfer templates".



The complete list of your transfer models appears. Click on the transfer model you wish to modify.

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Click on "Edit" at the bottom right.



Make the changes you wish to make to the transfer template and then click "Save".

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Read the summary of the model change carefully. To modify it, click on "Cancel", to save the changes, press "Confirm".



A confirmation message appears. Click "OK" to finalize the changes.

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DELETE A TRANSFER TEMPLATE

Place your cursor on "Payments" and select "Templates".



Click on "Delete Templates" at the bottom right.

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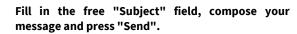
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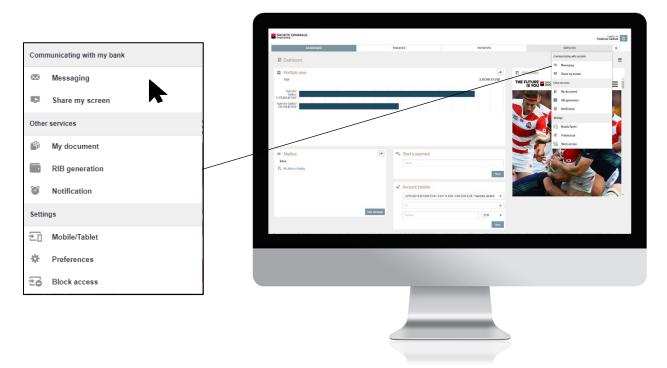
Your message has been sent successfully, you can view it in the "Sent" tab.





SEND A MESSAGE TO YOUR PRIVATE BANKER ON COMPUTER

Place your cursor on the "Services" tab and select "Messaging".



You can filter the messages by clicking on the "Inbox" and "All messages" drop-down menus and create filters in each of these menus using the "edit" button. Select the "New Message" button located at the bottom right of the insert.

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SHARE YOUR SCREEN WITH YOUR PRIVATE BANKER (ONLY ON COMPUTER AND TABLET)

Place your cursor on the "Services" drop-down menu and select the "Share my screen" option.



Enter the PIN code communicated by your private banker then click on "Connect me".

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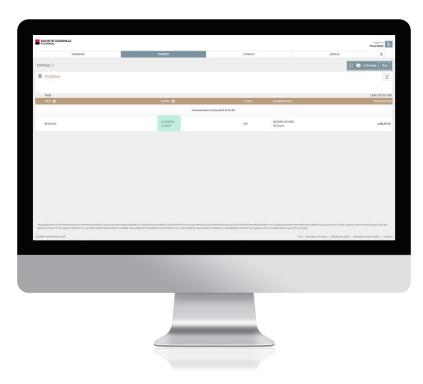
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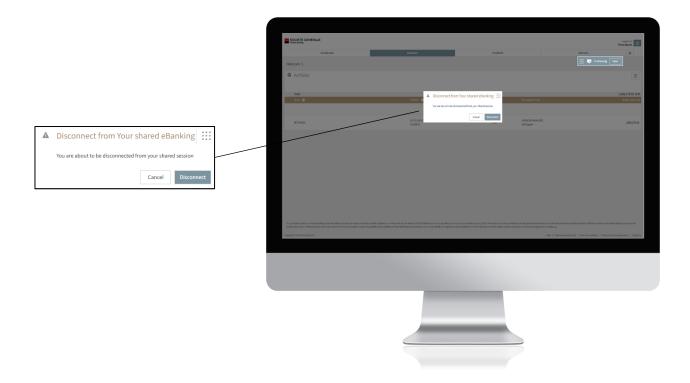
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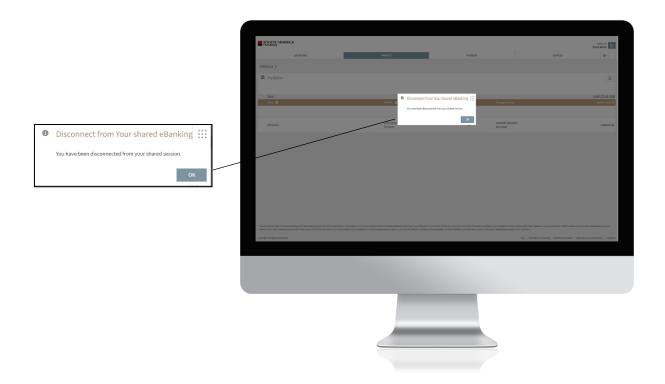
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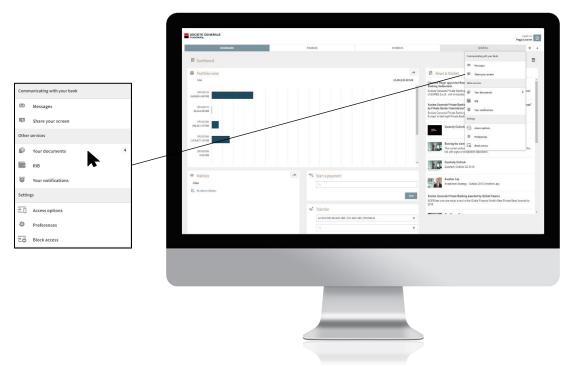
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Go to the "Services" tab and then "Your documents".



Click on "Download", then select one or more documents (to select all of them, check the box in the header), then click on "Download". You can also download a document by simply clicking on it. To move them, do the same by clicking on "Move".

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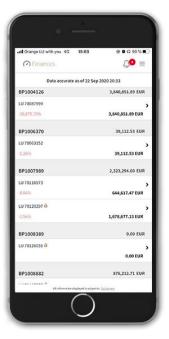




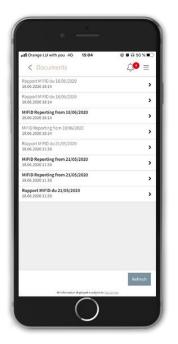
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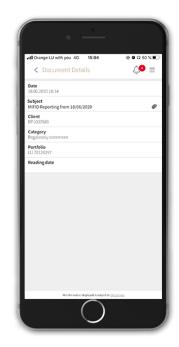
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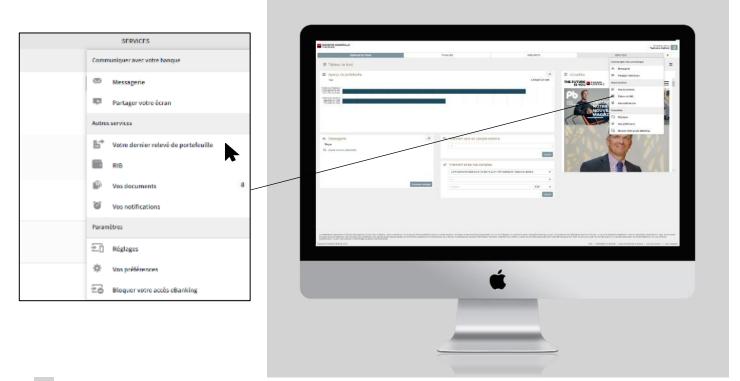
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GENERATE YOUR LATEST PORTFOLIO STATEMENT ON COMPUTER/TABLET (COMING SOON)

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- Go to the "Services" tab and then to the "Your Last Wallet Statement" menu.



2

Select from the drop down menu the portfolio for which you wish to generate the statement, the language, currency and purchase prices expressed in Gross or Net and then click "Run".

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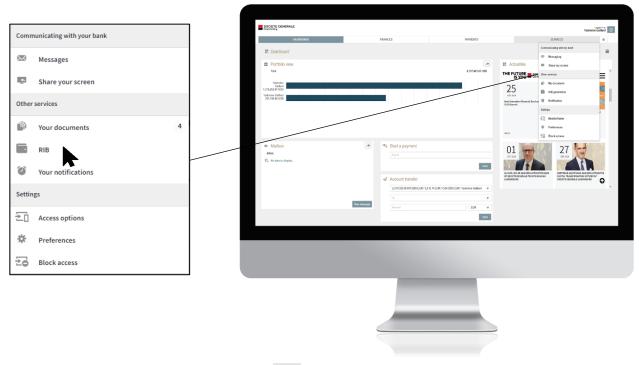
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GENERATE A BANK DETAILS (ONLY AVAILABLE ON COMPUTER AND TABLET)

Place your cursor on the "Services" tab and select "RIB".



To generate bank details, click on the icon 🛃 next to the account of your choice.

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CREATE A NOTIFICATION (ONLY ON COMPUTER AND TABLET)

Place your cursor on the "Services" tab and select "Your notifications".







Fill in the various free fields then click on "Save". You can create a notification when a message or document is received, or when a transfer changes its status.

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Click on "Confirm" to validate the creation of your notification, otherwise click on "Cancel".

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	important notice										
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	could under certain circumstances be interce	pted and viewed by unauthorised pa	irties.								
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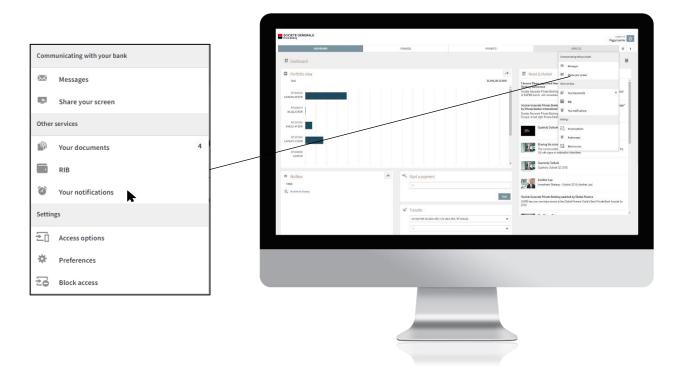
A confirmation message appears. Click "OK" to finish.





ACTIVATE / DEACTIVATE A NOTIFICATION (ONLY ON COMPUTER/ TABLET)

Place your cursor on the "Services" tab and select "Your notifications".



Select "Enable Notifications" or "Disable Notifications" to change the status of the notification of your choice.

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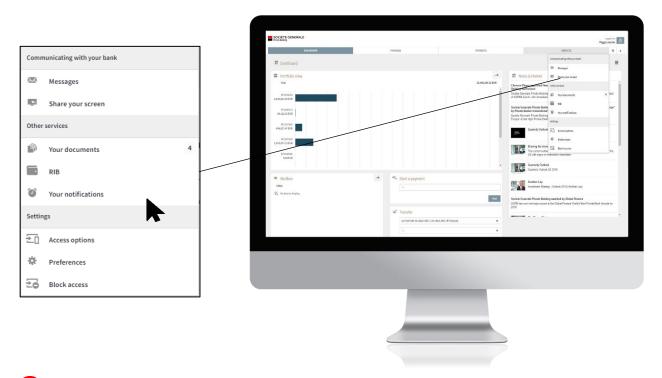
Check the notification you wish to Activate / Deactivate and then click on "Activate" or "Deactivate" at the bottom right.

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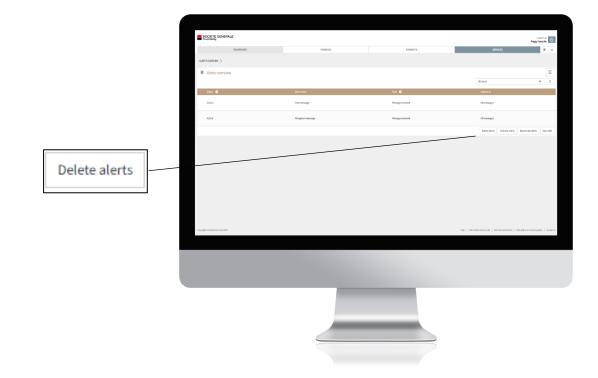


REMOVE A NOTIFICATION (ONLY ON COMPUTER/TABLET)

Place your cursor on the "Services" tab and select "Your notifications".

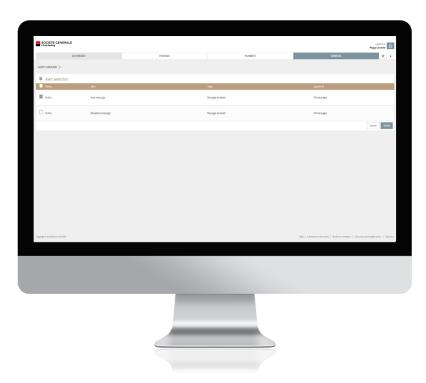


Click the "Delete Notifications" button.





Check the notification you want and then click on "Delete" at the bottom right.



To confirm the deletion of the notification, click on "Confirm".

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CHANGE THE PASSWORD (ONLY ON COMPUTER / TABLET)

Place your cursor on the "Services" tab and select "Preferences".

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	other Setting 201

In the "Change password" tab, fill in the various free fields and then click on "Change".

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	New password							
	Confirm new password	Confirm new password						
()	How do I select a secure passw	ord?						
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A confirmation message appears. Click "OK".





CHANGE THE PIN CODE ON MOBILE PHONE

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Open the application on your device and click on \equiv



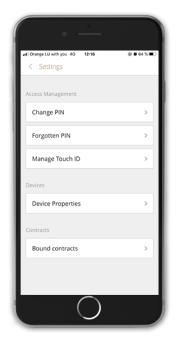
Press "Change PIN".



Tap the "Settings" tab.



Set a 6-digit PIN code and press "OK".









5

Confirm your 6-digit PIN code and press "OK".



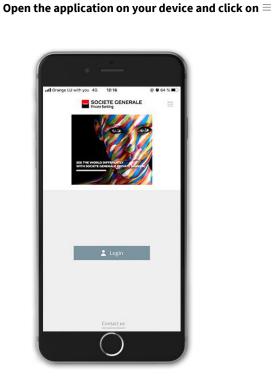
A confirmation message appears. Press "OK".





RESET YOUR PIN CODE

If only one device is linked to the contract, please call your Private Banker. If more than one device is linked to the contract, please follow the instructions below:

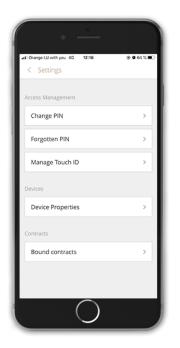




Tap the "Settings" tab.



Press "Forgotten PIN".





Press "OK" to continue.





ACTIVATE / DEACTIVATE TOUCH ID

Оре

Open the application on your device and click \equiv



Press "Configure Touch ID".

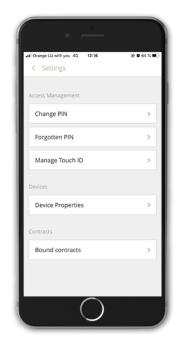


Tap the "Settings" tab.





To disable the Touch ID, uncheck the button.





Enter your PIN code and confirm by pressing "OK".



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Your TouchID is disabled. To enable it, check the button.



Touch the sensor on your device to confirm the activation of the TouchID.



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Your TouchID is successfully activated.

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DELETE A DEVICE (COMPUTER / TABLET ONLY)

Place your cursor on the "Services" tab and select "Access options" and "Manage devices".





5 Click on "Delete".

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A confirmation message appears. Click on "Delete" to confirm the deletion of the device.

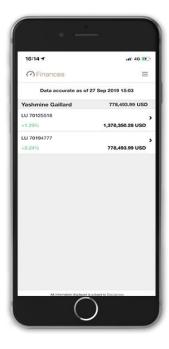
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If there are notifications or alerts referring to the main device, they will be delivered to a device.	a new main					
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CHANGE THE REFERENCE CURRENCY ON MOBILE PHONE

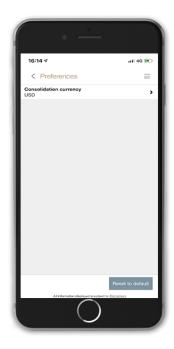


Press the menu $\equiv\,$ at the top right.



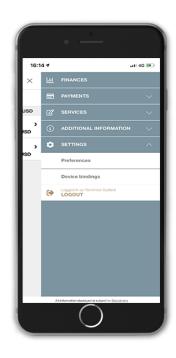


Click on "Reference Currency".





Tap the "Settings" tab, then "Preferences".





Select the currency of your choice. This will automatically be used for the valuation of your portfolio in the "Payments" menu.

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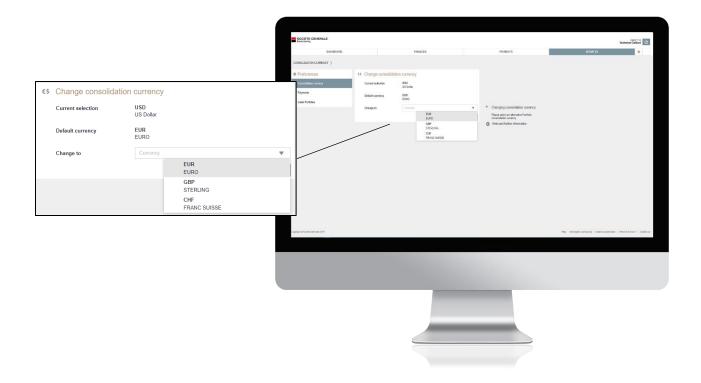


CHANGE THE REFERENCE CURRENCY ON COMPUTER/TABLET

Place your cursor on the "Services" tab and select "Preferences".

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In the "Reference Currency" section, select the currency of your choice from the drop-down menu.





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Once the currency has been selected, click "Apply".

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Click on "Confirm" to validate your currency change, otherwise click on "Cancel".

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DEFINE YOUR DEFAULT DEBIT ACCOUNT (ONLY ON COMPUTER/TABLET)

Place your cursor on the "Services" tab and select "Preferences".

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In the "Payments" section, select from the drop-down menu the account you wish to set as default.

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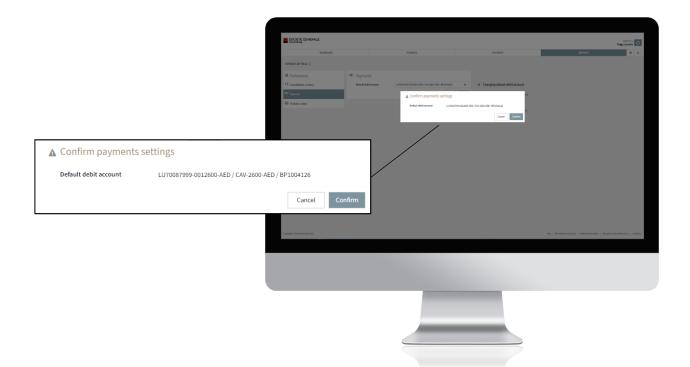


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Once the account has been selected, click "Apply".

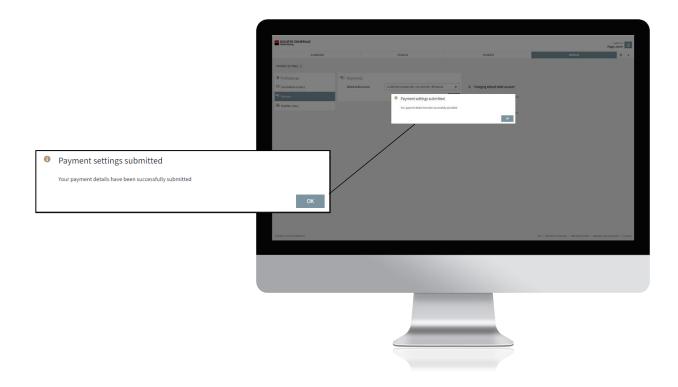








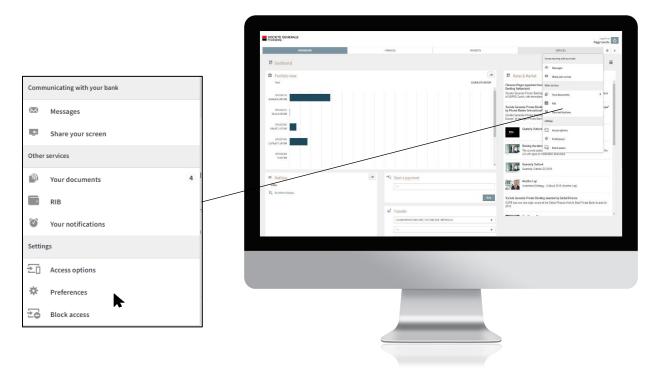
A confirmation message appears. Click "OK" to finish.





DEFINE YOUR ACCOUNT NAMES (ONLY ON COMPUTER/TABLET)

Place your cursor on the "Services" tab and select "Preferences".

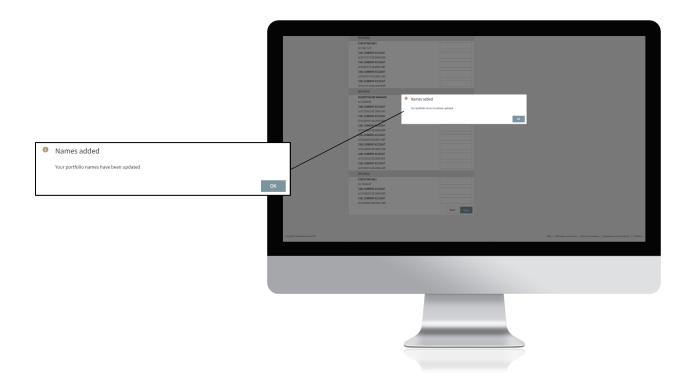


Select the "Portfolios names" tab and complete the fields corresponding to the accounts whose labels you wish to change.

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Once the name has been completed, click "Apply", and then click "OK".





CHANGE THE LANGUAGE ON MOBILE PHONE

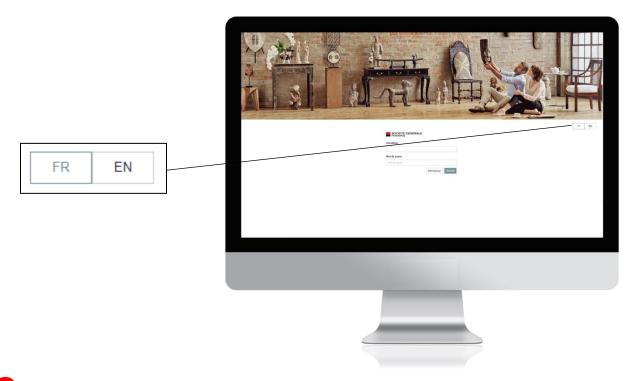
Your Private eBanking application is currently available in English and French. The default language of the application is that of the mobile phone (for French and English). If you want to change the language, simply change the language of your mobile phone in the device settings.





CHANGE THE LANGUAGE ON COMPUTER / TABLET

Before logging in, check the desired language.



The page then refreshes automatically with the updated language.

